

Lift Troubleshooting

Electric Lift Is Not Functioning?

Confirm that the red emergency stop button is not pressed in. If it is, twist the button and it will release and pop out. (The lift will not charge or operate while this button is pressed in.)

As a safety measure, the lift will not operate while plugged into an outlet. Please ensure that it is unplugged before use.

If the lift has two batteries, the one on the left is powering the lift and will need to be swapped with the battery on the right that has been charging.

Remove and replace the battery so that it clicks into place.

Check the battery indicator (if available) and recharge if needed.

Make sure the charging light is on and that the lift is not plugged into a light switch controlled outlet.

If the lift operation seems sluggish, charge or swap the battery.

Batteries can take up to 9 hours to fully charge once depleted.

Downloadable PDF Manuals and Detailed Video Available Here



Troubleshooting tips are provided for informational purposes only.

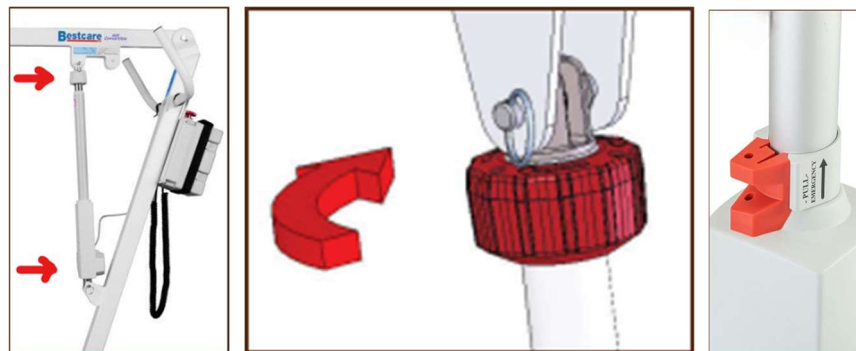
Patient safety is our #1 priority. Please call 888-233-7677 to schedule service when needed.

Emergency Lowering

Emergency Use Only!

If a patient is in a raised lift that will not lower, first review the troubleshooting guide. Make sure the patient is prepared for lowering and positioned above an appropriate surface.

All electric lifts have a mechanism at the top or bottom of the *actuator* (pictured on the left). These are red/orange and labeled “Emergency”. If the lowering mechanism is at the top of the actuator, you’ll need to continually turn the ring clockwise, gradually lowering the boom (pictured middle). *Bestcare and Span lift rings must additionally be pulled down before turning.* Invacare brand lifts have two emergency lowering mechanisms. The first is a very small button near the large red stop button. Press a pen tip into the tiny hole labeled “emergency” and the boom will descend. Invacare’s second release is found at the bottom of the actuator (pictured right). This release may lower more rapidly, so prepare the patient, then pull up slowly on the red emergency grip or ring.



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